

**SERVICE AND WARRANTY INFORMATION /PROVIDERS
(BUSES PURCHASED THROUGH PATSY'S BUS SALES)**

PLEASE READ IMMEDIATELY. ANY QUESTIONS, PLEASE CONTACT PATSY'S BUS SALES WARRANTY ADMINISTRATION, DON CHENEY AT 603-226-4600.

NOTE: FOR ALL WARRANTY WORK- CALL PATSY'S OR THE MANUFACTURER DIRECTLY, FOR AUTHORIZATION BEFORE ALLOWING ANY WORK TO BE DONE ON THE VEHICLE. IN ALL CASES MAKE SURE THAT YOU OBTAIN A WARRANTY AUTHORIZATION NUMBER BEFORE PROCEEDING!

- FORD/CHEVY/GMC TRUCK DEALERS ARE AUTHORIZED CHASSIS WARRANTY & SERVICE PROVIDERS (CALL YOUR LOCAL DEALER FOR WARRANTY SERVICE)
- STARCRAFT, BLUEBIRD, GOSHEN, TRANS TECH AND TURTLE TOP SPECIFIC-CALL PATSY'S AUTO BODY AND ALIGNMENT 603-226-4600 AND ASK FOR DON CHENEY FOR WORK TO BE DONE AT PATSY'S AUTO BODY AND ALIGNMENT IN CONCORD NH; OR THE UP-FITTER DIRECTLY, IF YOU OR A LOCAL PROVIDER IS TO PERFORM THE WORK. **IN ANY CASE YOU MUST CALL THE PRODUCT MANUFACTURER OR PATSY'S PRIOR TO COMMENCING WORK OR THE CLAIM MAY BE DENIED.** PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:
 - VEHICLE IDENTIFICATION NUMBER (V.I.N.)
 - DATE OF PURCHASE
 - CURRENT MILEAGE
 - DESCRIPTION OF PROBLEM OR NECESSARY REPAIR/S
 - ESTIMATE OF LABOR TIME AND MATERIAL COST

TELEPHONE NUMBERS AND WARRANTY CONTACTS ARE LISTED BELOW:

- PATSY'S -1-603-226-4600 DON CHENEY
- STARCRAFT- 1-800-348-7440 MARJORIE HARRIS
- GOSHEN COACH - 1-574-970-6300 NAME SHELLY BONTRAGER
- BLUEBIRD-1-256-241-1304 MONA TANNER
- TURTLE TOP-1-800- 296-2105 EXT. 181 JOHN GERLACH
- TRANS TECH - 574-855-2019 BILL DETTMAN
- SELF SERVICE BUYERS MAY BE AUTHORIZED TO PROVIDE THEIR OWN STARCRAFT, BLUEBIRD, GOSHEN, TURTLE TOP OR TRANS TECH WARRANTY WORK, AT THEIR PRESCRIBED RATES, **BUT MUST FIRST CALL THE MANUFACTURER FOR AUTHORIZATION PRIOR TO COMMENCING ANY WORK.**
- TRANS AIR-1-800-673-2446
- RICON LIFTS-1800-322-2884
- BRAUN LIFTS-1-800-946-6158
- CARRIER AIR-1-800-673-2421
- PRO AIR-1-800-338-8544
- PENNTEX INDUSTRIES (UPGRADED ALTERNATORS) - 1-817-590-2818
- PATSY'S ACTIVATES THE FOLLOWING WARRANTIES UPON DELIVERY:
 - CHASSIS
 - UPFITTER
 - INTERMOTIVE
 - AC MFG.
 - LIFT MFG.

NOTE: RETAIN ALL PARTS CONSUMED DURING WARRANTY REPAIRS PENDING RETURNED MATERIAL AUTHORIZATION (RMA) FROM MANUFACTURERS

IF YOU ENCOUNTER ANY WARRANTY AUTHORIZATION PROBLEMS PRIOR TO COMMENCING SERVICE, PLEASE CALL DON CHENEY (603-226-4600) OR KEN ESTEY (603-226-2222)

FOR WARRANTY PERIODS AND SPECIFIC DETAILS, PLEASE CALL PATSY'S BUS SALES AT 603-226-2222 OR EMAIL KEN@PATSYCO.COM